



# Engineered for unmatched performance



Commercial Client Solutions Portfolio



THAILAND

June 2025 – July 2025





# Empowering the Workforce of Tomorrow

Today's professionals navigate a dynamic digital landscape where adaptability and innovation are key. AI and smart technologies are the driving force behind how work is imagined and executed.

Dell Technologies is meeting this moment with powerful devices and intelligent accessories engineered for the demands of a fast-paced, connected world.

From lightning-fast processors to AI-enhanced features, Dell's solutions help teams work smarter, create faster, and push boundaries with confidence.

## Table of Content

Why Dell	03
Dell AI PCs & Intel	04
Dell PCs for any workstyle in the AI Era	05
Dell Desk Solutions	06
Laptops	09
Desktops	11
ProSupport	15
Upgrade to Microsoft Windows 11 Pro	16

# Why Dell?

## Creating technologies that drive human progress

At Dell Technologies, we're proud to have one of the largest partner ecosystems in the IT industry. Our strong track record of creating integrated solutions has helped make technology more accessible to everyone. Over the years, this has allowed us to build lasting relationships with top technology, service, and consulting partners. And we're constantly innovating to shape the technology ecosystem of the future—so our customers are always empowered to move forward.

### Enhancing Security and Resilience



The world's most secure commercial PCs<sup>1</sup> to work from anywhere



Infrastructure solutions with built-in security and zero trust principles

<sup>1</sup>Based on Dell internal analysis, October 2024. Applicable to PCs on Intel processors. Not all features available with all PCs. Additional purchase required for some features. Validated by Principled Technologies. [A comparison of security features](#), April 2024.

### Building Modern Workplaces



Delighting End Users  
AI PCs to build personalize workspaces



Simplifying IT  
Reducing security risks and simplifying device management



Advancing Sustainability  
Supporting sustainability initiatives



Grow your business with financial incentives



Tap into new market opportunities



Get access to tools and resources to build your pipeline

# Dell AI PCs

## Making the PC experience more intelligent

Dell AI PCs, from sleek laptops to powerful workstations and flexible desktops, are engineered to enhance productivity and creativity.

These PCs feature durable and reliable materials designed to handle the demands of your busy workday.



A streamlined portfolio



Seamless manageability



AI-driven productivity



Effortlessly integrated accessories



Industry-leading security

# AI PC experiences for business

Work smarter than ever with Intel vPro® powered by Intel® Core™ Ultra processors.



Performance that powers AI workloads and creativity



Unique out-of-the-box security capabilities



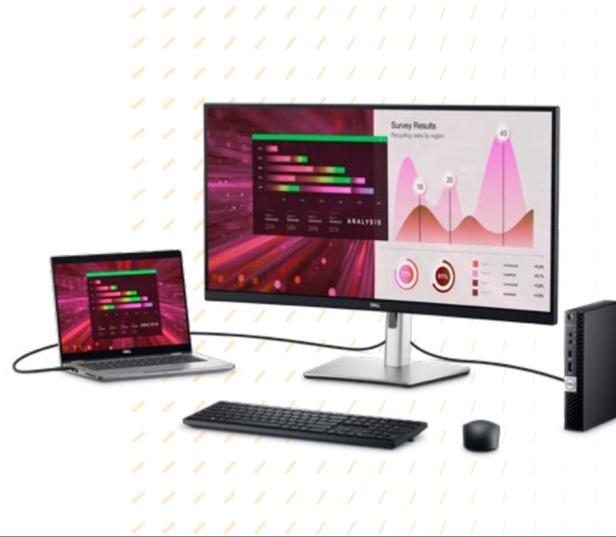
Hardware-based modern manageability



# PCs for any workstyle in the AI era

## Dell

Designed for play, school & work



Everyday performance with Intel processors and scalability options

Supports basic office productivity

Seamless connectivity and easy access to ports

## Dell Pro

Designed for professional-grade productivity



High performance with AI processor options from Intel

Enhanced Security and Manageability

Single BIOS across All-in-Ones, and Towers, Slim, and Micro form factors

## Dell Pro Max

Designed for maximum performance



Maximum performance with powerful Intel CPUs and professional NVIDIA

Drives demanding tasks with robust processing power, memory and data integrity

ISV certifications

# Dell Pro & UltraSharp Monitors

Available in different form factors and connectivity options, designed to boost workday productivity and make collaboration seamless



## Dell Ultrasharp

Design-forward monitors with cutting-edge technology delivering unparalleled color accuracy and the best eye-comfort solutions.



Dell UltraSharp | 27/32 4K Thunderbolt Hub

## Dell Pro Plus

Monitors offering enhanced performance, connectivity, and collaboration.



Dell Pro 14 Plus | Dell Pro 24/27/32/34 Plus  
Dell Pro 75 Plus

## Dell Pro

Essential and reliable monitors that effortlessly connect with your PCs for business productivity.



Dell Pro 22/24/27 | Dell Pro 22/24 Adjustable Stand

# Dell PC Accessories

End-to-end solutions to support Dell PCs, boost productivity and accelerate AI



## Manage Your Entire PC Ecosystem - Locally or Remotely

Only Dell offers a singular application to manage and customize the broadest range of PC accessory categories for end users and the industry's first holistic AI PC & peripheral management solution for ITDMs.<sup>10</sup>



## Keyboards, Mice, Active Pens

Industry-leading battery life of up to 36<sup>7</sup> months on Dell wireless keyboards and advanced drop-in-box options.



## Power

Dell is industry-leading in the use of 98% recycled aluminum in the new power adapters.<sup>9</sup>



## Bags, Cables & Travel Hubs

Work everywhere with the smallest and lightest 7-in-1 connectivity adapter<sup>1</sup> and Dell Pro Plus EcoLoop backpacks, that offer 30% more recycled materials than the previous series.<sup>6</sup>



## Audio

Connect and collaborate with the largest portfolio of AI-enabled<sup>8</sup> collaboration headsets with the longest battery life at 80 hours of listening time.<sup>9</sup>



## Webcams

Dell webcams deliver best-in-class resolution vs competitors in its class.<sup>2</sup>



## PC Upgrades and Spare Parts

Extend the PC lifecycle with Dell spare parts and upgrade your PC for optimized performance across memory, graphics and storage.



## Dell Pro Docks

Dell Pro Docks are the industry's most manageable commercial docks<sup>3</sup> and offer the highest percentage of post-consumer recycled plastic in the industry, at 65%.<sup>4</sup>



## Arms & Stands

Dell's exclusive Quick Release feature lets monitor panels snap on or off effortlessly, streamlining setups and especially when deploying multiple Dell monitors.

\*Please refer to the [page 17](#) for the disclaimer

# Dell Display and Peripheral Manager

The industry's first singular application to optimize the performance of the entire desk<sup>1</sup>



## Effortless Collaboration

DDPM enables touch controls on Dell Keyboards for Zoom and Microsoft Teams, ensuring smooth, efficient meetings.



## Productive at every level

Easy Arrange for Displays simplifies multitasking by organizing multiple applications across screens and saves layouts with Easy Arrange Memory



## Easy to setup and share accessories

Enhance productivity by programming short-cut keys for repetitive tasks.



## Optimize collaboration experiences

Stay centered on screen irrespective of your movement with AI auto framing.



## Fine-tune audio

Choose collaboration or multimedia presets or customize your audio with manual equalizer adjustments.



## Scale up manageability

DDPM offers IT admin tools to streamline device deployment, configuration and updates for your fleet - all in one place.

<sup>1</sup>Please refer to the [page 17](#) for the disclaimer

# Dell Pro Laptops

A leap forward in professional-grade laptops from the number one vendor in commercial AI PCs worldwide.<sup>1</sup> Featuring thin and light, quiet and durable commercial PCs.<sup>2</sup>



The ultimate in design and mobility



Expertly crafted to be portable and quiet



Configurable to meet the unique needs of every professional



Sets a new baseline in durability, portability, and AI-powered features



<sup>1</sup>Based on IDC Worldwide Quarterly Personal Computing Device Tracker, Nov 6, 2024 – Units

<sup>2</sup>Applies to Dell Pro, Dell Pro Plus, and Dell Pro Premium notebooks launching in 2025. Based on internal analysis, November 2024. New USB-C port design is a screwed-on connection for easier repairs and improved durability. Read warranty information for USB-C port replacement instructions

## Dell Pro 14 PC14250

Essential productivity in a new, modern design

MIL-STD tested for durability and reliability

Fast connectivity options up to Wi-Fi 6e

10.3 hours of battery runtime<sup>1</sup>



MOC: SNSPC1425009



Ultra 5 235U



16 GB DDR5



512GB CL25



14" - FHD+ NT



45 WH



Windows 11 Pro



AX211 6e

## Dell Pro 16 PC16250

Work sleeker, lighter, and smoother

Instant access to Windows Copilot key

Expansive 16:10 display with sleek, narrow bezels

32% faster gen-on-gen AI compute on the edge<sup>2</sup>



MOC: SNSPC1625005



Ultra 5 235U



16 GB DDR5



512GB CL25



16" - FHD+ NT



55 WH



Windows 11 Pro



AX211 6e

## Recommended Accessories

Dell Pro Wireless Keyboard and Mouse - KM5221W



Dell Pro 7-in-1 USB-C Travel Hub - DA310



Dell Pro Wireless Headset - WL3024



Dell Pro 24 Plus Monitor - P2425H



# Dell Pro Desktops

Professional-grade desktops designed for adaptability, exceptional performance, and intelligent workload optimization.



Expandable desktops built to maximise productivity



Sleek, space-saving all-in-one desktops that combine performance with collaboration features



Features class-leading security and manageability solutions



Designed to maximise efficiency and productivity in small workspaces





# Dell Pro Tower QCT1250

Unlock power and performance

Tackle high-performance tasks with ease

---

Deliver efficiency while offering versatile expandability

---

Power-efficient performance for demanding workloads with AI PC options



MOC: SNSQCT125011

-  Ultra 5 235
-  16 GB DDR5
-  512GB SSD
-  Integrated Win 11 Pro
-  WiFi+BT

## Recommended Accessories

**Dell UltraSharp Webcam – WB7022**



**Dell Pro Plus Wireless ANC Headset - WL5024**



**Dell Pro Single Monitor Arm - MSA20**



**Dell UltraSharp 27 Monitor - U2724D**





## Dell Pro Slim QCS1250

Space-saving performance and expandability

A compact PC with a sleek design and enhanced thermals

High-performance expandable computing with AI PC options

Enjoy a smooth viewing experience, with optional AMD Radeon™ Discrete Graphics

MOC: SNSQCS125013

 Ultra 5 235	 16 GB DDR5	 512GB SSD
 Integrated Win 11 Pro	 WiFi+BT	



## Recommended Accessories

Dell UltraSharp Webcam – WB7022



Dell Pro Wireless Headset - WL3024



Dell Pro Single Monitor Arm - MSA20



Dell Pro 24 Plus USB-C Hub Monitor - P2425HE





# Dell Pro Micro QCM1250

Stay ahead with the power of AI

DP and HDMI ports supporting up to 5K resolution

---

Allows the user to use up to four displays at once

---

Quickly connects to existing peripherals with an array of ports

MOC: SNSQCM125010

 Ultra 5 235T	 16 GB DDR5	 512GB SSD
 Windows 11 Pro	 WiFi+BT	



## Recommended Accessories

**Dell Webcam - WB3023**



**Dell Pro Wireless Headset - WL3024**



**Dell Pro Micro All-in-One Stand - MFS22**



**Dell Pro 24 Plus USB-C Hub Monitor - P2425HE**



	Basic	ProSupport	ProSupport Plus	ProSupport Flex
<b>Self-healing automations via SupportAssist AI technology</b>				
Library of Dell-authored scripts to automate tasks and remediate issues			✓	✓
Automated PC optimizations			✓	✓
Custom catalogs for remote BIOS, driver and firmware updates			✓	✓
<b>Proactive monitoring via SupportAssist AI technology</b>				
Customizable dashboard in TechDirect portal	✓	✓	✓	✓
Fleetwide view of security, health and application experience scores	✓	✓	✓	✓
Proactive and predictive hardware alerts with auto dispatch		✓	✓	✓
System-level performance and utilization metrics		✓	✓	✓
BIOS, driver, firmware and application version tracking for compliance		✓	✓	✓
PC inventory with sites and grouping for asset management		✓	✓	✓
<b>Support essentials</b>				
Technical support with AI-driven troubleshooting tools	Business hours only	24X7	24X7	24X7
In-region Pro Support expert assistance for hardware and software issues		✓	Priority access	✓
Next business day onsite repair <sup>1</sup>		✓	✓	✓
International travel support	✓	✓	✓	✓
Technical Customer Success Manager			500 system minimum	✓
Keep Your Hard Drive Service			✓	Optional
Accidental damage coverage <sup>2</sup>			✓	Optional
Extended Battery Service			Optional	Optional
Term-based subscription			US and Canada	US and Canada

# ProSupport Suite for PCs

---



Simplify PC management and save IT admin time

---



**641 hours** of admin time saved per year on recurring tasks for a 1,000-device fleet\*

---



**37 seconds** Time to initiate device driver and firmware updates for an entire fleet\*

\*Based on a Principled Technologies report, "ProSupport Plus vs manual approach comparison report" November 2023. Testing commissioned by Dell, conducted in the United States. Actual results may vary. Full report: (<https://facts.pt/PELu7lm>)

# Is your data encrypted and secure?




**Security**

- Designed with multiple layers of protection
- Keep apps and data secure
- Reduce the attack surface
- Improve cyber resilience



**Simplicity**

- Dell Management Portal for easy device management and BIOS updates
- Reduce costs and streamline operations



**Productivity**

- Improve user experiences
- Boost efficiency
- Streamline workflows with AI-fueled capabilities
- Access to Copilot\* in Windows

## Windows 10 support ends on October 14, 2025

This means devices will no longer get security and feature updates, which may put your business at risk.

[Learn More](#)

# Disclaimer

<sup>1</sup>Based on internal analysis, December 2021.

<sup>2</sup>Dell UltraSharpWebcam (4K), Dell Pro Webcam (2K), Dell Webcam (2K) vs competitors within its class. Based on an August 2023 Hot Tech Vision and Analysis study commissioned by Dell Technologies, "The Webcam Competitive Benchmarking Study." Actual results will vary.

<sup>3</sup>Disclaimer: Based on Dell internal analysis, December 2024. Most manageable commercial docks when comparing Dell to similar offers from the other tier 1 PC peripheral OEMs. Key manageability features, including update processes, systems management solution capabilities and integrations with 3rd party management solutions were analyzed, confirming Dell Pro Docks as the most manageable commercial docking stations.

<sup>4</sup>Based on internal analysis, December 2024. 65% post-consumer recycled plastic in the chassis. Applies to docks comparable with the Dell Pro Dock - WD25, Dell Pro Smart Dock - SD25, Dell Pro Thunderbolt 4 Smart Dock - SD25TB4 and Dell Pro Thunderbolt 5 Smart Dock -SD25TB5.

<sup>5</sup>Based on Dell internal analysis, December, 2024. Dell's solution was compared to the (4) known PC accessory management solutions from leading OEMs, finding that Logitech, and HP both support only (2) peripheral categories each, Lenovo supports (5) accessory categories and Jabra supports only (1). Dell offers the ability to manage and customize (8) PC accessory categories including a breadth of purpose-built Dell displays, docks, keyboards, mice, stylus, webcams, headsets, and speakers.

<sup>6</sup>\*Data comparison is based on Dell EcoLoopbags launched prior 2025. Based on internal analysis, September 2024. \*Applies to Dell Pro 13-14 Plus EcoLoopBackpack (CP5426G).

<sup>7</sup>Based on Dell analysis, January 2025.

<sup>8</sup>Based on internal analysis on commercial collaboration headsets with AI-enabled noise cancellation mics, Jan 2025.

<sup>9</sup>Based on Dell analysis (busy light and ANC off mode) of battery life usage, July 2024. Results vary depending on use, operating conditions and other factors \*applies to Dell Pro Premium Wireless Headset – WL7024.

<sup>10</sup>\*Based on Dell internal analysis – November 2024 'Solution' refers to a combination of Dell Management Portal's cloud-based PCs management capabilities in Microsoft Intune & Dell Device Management Console's cloud-based peripherals management capabilities.

Dell Device Management Console and its cloud-based peripherals management capabilities planned for activation in March 2025 AI PCs refer to PCs with Intel® Core™ Ultra processors, that handle AI workloads on-device efficiently.

<sup>11</sup>98% recycled aluminum in the thermal shielding. Based on internal analysis, March 2024. 65W USB-C Adapter, 130W SFF Type-C Adapter, 100W SFF Type-C Adapter, 280W Type-C Adapter, 360W Type-C Adapter.





# Unleash the Power of AI on your PC

For more information:



[Visit the  
Dell Technologies Partner Program](#)



Connect with your  
Dell Account Manager

